

Settling in French in Ontario

Settlement Guide

FILE
SUBTITLE



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

Canada

Background: The Francophone Integration Pathway

This guide is intended to be an information resource for front-line staff at Anglophone service providers to be able to more easily refer French-speaking clients to French services in their geographic areas. When inquiring about a client's official language preference, if they are French-speaking, you need to ensure they are aware of Francophone services and communities in Ontario. Integration program officers will be actively monitoring the implementation of the Francophone Integration Pathway (FIP), in accordance with Schedule 4 of the contribution agreement.

The FIP consists of a coordinated and integrated suite of (re)settlement services in French delivered by Francophone organizations that start before a client's arrival in Canada, and continue until citizenship is obtained. A key element in the implementation of the FIP is ensuring that newcomers are consistently aware of and referred to settlement and resettlement services offered by Francophone organizations in French (the principle of "par et pour"). All funded service provider organizations have a responsibility to work together to achieve this objective.

The Pathway is a major component of [IRCC's Policy on Francophone Immigration](#) and requires the engagement and collaboration of the entire settlement and resettlement sectors, as well as Francophone and non-Francophone recipient organizations.

IRCC Funded Francophone Service Provider Organizations (SPO) by Geographic Area in Ontario

If you have no local Francophone stakeholders in your immediate area, you can contact your region's Réseaux en immigration francophone (RIF) for more information on how to connect French-speaking newcomers to local resources.

The list below includes information on all IRCC funded Ontario Francophone SPOs to whom French-speaking clients can be referred. The information is divided into 4 geographic areas: 1) [Southwestern ON](#) 2) [Ottawa and Eastern ON](#) 3) [Greater Toronto Area and Simcoe County](#) 4) [Northern ON](#)

If you wish to develop a partnership with an IRCC-funded Francophone organization, please connect with your Program Officer so they can help facilitate introductions. The RIF for your area is also a valuable resource to connect you with key local Francophone stakeholders.

Indirect Service Providers

IRCC funds three RIFs in Ontario to provide indirect services with a focus on attracting, integrating, and retaining newcomers to Francophone communities. RIFs are responsible for effectively mobilizing and consulting key partners and playing an active role in the Francophone sector and settlement sector as a whole.

To learn more about the 3 Ontario RIFs and their Francophone partners, visit the links below:

Eastern Ontario RIF – [RSIFEO](#) - Conseil Économique & Social d'Ottawa Carleton

Northern Ontario RIF – [RIFNO](#) - Le Carrefour francophone de Sudbury

Southwestern Ontario RIF – [RIFCSO](#) - Centre de Santé Communautaire Hamilton-Niagara Inc.

Direct Service Providers

The tables below contain location, contact information, and a basic services/program overview of IRCC-funded Francophone organizations across Ontario. For more information, you can click on the SPO name column, which has hyperlinks to SPO websites.

Southwestern Ontario

<u>City</u>	<u>SPO Name and Address</u>	<u>Contact Information</u>	<u>Programs</u>
Hamilton	Centre de Santé Communautaire Hamilton-Niagara Inc. Hamilton site 1320 Barton Street East L8H 2W1	905-528-0163 cschn@cschn.ca	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Hamilton	Collège Boréal Hamilton site 120 King Street W L8P 4V2	imm.hamilton@collegeboréal.ca	• Employment Related Services • Information and Orientation • Language Training • Needs and Assets Assessment and Referrals • Support Services • Language training for French-speaking clients settling in Francophone minority communities

London	Carrefour Communautaire Francophone de London 920 Huron Street N5Y 4K4	info@ccflondon.ca 519-673-1977	• Case Management • Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services • Well-being Navigation
London	Collège Boréal London site 142 Fullarton St N6A 5P3	imm.london@collegeboreal.ca	• Employment Related Services • Information and Orientation • Language Training • Needs and Assets Assessment and Referrals • Support Services
Waterloo/ Guelph- Wellington	Conseil scolaire catholique MonAvenir 450 Maple Grove Rd N3H 4R7	Consult the weblink for city-specific contacts : Services d'accueil et d'intégration des personnes nouvellement arrivées - Csc MonAvenir	*Services for Settlement Workers in Schools clients only not the general public • Community Connections • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Welland	Centre de Santé Communautaire Hamilton-Niagara Inc. Welland site 810 East Main L3B 3Y4	905-734-1141 cschn@cschn.ca	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Windsor	Centre Communautaire Francophone De Windsor-Essex-Kent Inc. 720 Ouellette Ave N9A 1C2	info@ccfwek.org	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Windsor	Collège Boréal 615 Ouellette Avenue N9A 4J4	imm.windsor@collegeboreal.ca	• Employment Related Services • Information and Orientation • Language Training

	7515 Forest Glade Drive N8T 3P5		• Needs and Assets Assessment and Referrals • Support Services
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Ottawa and Eastern Ontario

<u>City</u>	<u>SPO Name and Address</u>	<u>Contact Information</u>	<u>Programs</u>
Cornwall	Centre d'établissement, de soutien et d'orientation communautaire (CESOC) 237 Water St E K6H 1A2	613-248-1343, poste 301 inforpar@cesoc.ca	• Resettlement Assistance Program Services • Case Management • Community Connections • Information and Orientation • Needs and Assets Assessment and Referrals • Well-being Navigation
Cornwall	Collège La Cité 1650 Second St E K6H 2C3	lca@collegelacite.ca 1-800-267-2483, ext. 2475 613-742-2483, ext. 2475	• Language training (CLIC classes)
Cornwall	Point d'Accueil Francophone – Cornwall , operated by Association canadienne française de l'Ontario-Stormont Dundas et Glengarry 16 Second St W K6J 1G2	613-551-4012 pafcornwall@acfosdg.ca	• Information and Orientation • Community Connections • Employment Related Services • Support Services
Hawkesbury	Centre d'établissement, de soutien et d'orientation communautaire (CESOC) 134 Main St E K6A 1A3	613-248-1343, poste 301 inforpar@cesoc.ca	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals
Kingston and the Thousand Islands	Association canadienne-française de l'Ontario, Conseil régional des Mille-Îles	info@acfomi.ca (613) 546-7863	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals

	760 Highway Fifteen, Suite 11 K7L 0C3		• Support Services
Ottawa	Centre des services communautaires de Vanier 290 Dupuis Street K1L 1A2	cscv@cscvanier.com 613.744.2892	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools services ▪ Ottawa ▪ Stormont, Dundas Glengarry (Cornwall, Alexandria, Lancaster, Crysler, Long Sault) ▪ Prescott-Russell (Rockland, Casselman, Hawkesbury, Embrun, Alfred, Plantagenet) ▪ Kingston ▪ Trenton ▪ Pembroke ▪ Kemptville • Support Services
Ottawa	Centre des services communautaires de Vanier 270 Marier Ave K1L 5P8	cscv@cscvanier.com 613-744-2892	• Community Connections • Employment Related Services • Information and Orientation • Support Services
Ottawa	Collège La Cité Ottawa Campus C3080-801 Aviation Parkway K1K 4R3	lca@collegelacite.ca 1-800-267-2483, ext. 2475 613-742-2483, ext. 2475	• Community Connections • Employment Related Services • Language Training (CLIC classes) • Needs and Assets Assessment and Referrals • Support Services
Ottawa	Centre d'établissement, de soutien et d'orientation communautaire (CESOC) Suite 107 815 St. Laurent Blvd K1K 3A7	613-248-1343, poste 301 inforpar@cesoc.ca	• Case Management • Community Connections • Information and Orientation • Needs and Assets Assessment and Referrals

Ottawa	Coopération Intégration Canada Inc 404 Macarthur Ave K1K 1G8	contact@cican.ca 613-805-3437	• Community Connections • Support Services • Well-being Navigation
Ottawa	Société économique de l'Ontario (SEO) Suite 210B 745 Montreal Road K1K 0T1	613-590-2493	• Employment Related Services ○ CarriElles : Personalized employment support for Francophone or bilingual immigrant women. ○ CarriElles Health: for internationally trained health professionals, offering tailored support and targeted training. • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Ottawa	Point d'Accueil Francophone (PAF) – Ottawa , operated by CESOC Suite 103 66 Slater Street K1P 5H1	613-321-1080	The PAF, or Francophone welcome/reception point, is a single point of entry located in Ottawa designed to guide and inform French-speaking newcomers as well as quickly refer clients to Francophone services, so they can make informed choices for their successful integration into the Francophone community in the Ottawa region and surrounding areas. The PAF is operated in a single location by 10 Francophone partners in the greater Ottawa area and offers pre-arrival services, settlement services, education, employment, training and more.

Greater Toronto Area and Simcoe County

<u>City</u>	<u>SPO Name and Address</u>	<u>Contact Information</u>	<u>Programs</u>
Mississauga	Collège Boréal Mississauga site Suite 300 50 Burnhamthorpe Rd W L5B 3C2	imm.mississauga@collegeboreal.ca	• Employment Related Services • Information and Orientation • Language Training • Needs and Assets Assessment and Referrals • Support Services
Mississauga	Centre Francophone du Grand Toronto Office 601 3660 Hurontario Street L5B 3C4	infos@centrefranco.org 416-922-2672 poste 110	• Case Management Services • Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services • Well-being Navigation
Oshawa	Conseil des organismes francophones de la région de Durham 57 Simcoe Street, Suite 2d L1H 4G4	etablissement@cofrd.org (905) 434 4989	• Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Richmond Hill/York region	Association des francophones de la région de York 11685 Yonge St, Suite A305-A306, 3rd Floor Richmond Hill, ON L4E 0K7	tee.communautaire@afry.ca (289) 552-4297	• Community Connections • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Scarborough	Maison d'hébergement pour femmes francophones- La Maison 3258 Eglinton Avenue East M1J 2H6	info@lamaison-toronto.org 647-777-6419	• Community Connections • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services

Scarborough	Centre Francophone du Grand Toronto 2202 Eglinton Ave Suite 116 M1L 2N3	infos@centrefranco.org 416 922-2672	• Case Management Services • Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services • Well-being Navigation
Simcoe County (Barrie and Penetanguishene)	La Clé d'la Baie en Huronie Penetanguishene site: 63 Main Street L9M 1G3 Barrie site: 2 Marsellus Drive #5 L4N 0Y4	dg@lacle.ca info@lacle.ca 705-549-3116 705-725-9755	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referral Services • Support Services • Well-being Navigation
Barrie	Collège Boréal Barrie site 136 Bayfield Street, suite 100	705-737-9088	• Language Training • Needs and Assets Assessment and Referral Services • Employment Related Services • Information and Orientation • Support Services
Peel/Halton	Conseil scolaire catholique MonAvenir 110 Drewry Ave M2M 1C8	416-397-6564	*Services for Settlement Workers in Schools clients only not the general public • Community Connections • Needs and Assets Assessment and Referrals • Settlement Workers in Schools • Support Services
Toronto	Centre Francophone du Grand Toronto 555 Richmond Street W Suite 304 M5V 3B1	infos@centrefranco.org 416-922-2672 poste 420	• Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Toronto	Centre Francophone du Grand Toronto	infos@centrefranco.org 416-922-2672 poste 420	• Community Connections • Information and Orientation • Settlement Workers in Schools

	20 Lower Spadina Ave M5V 2Z1		• Support Services • Well-being Navigation
Toronto	FrancoQueer 543 Yonge St 4th Floor M4Y1Y5	cif@francoqueer.ca (647) 709-2600	*Targeted to 2SLGBTQIA+ French speaking newcomers and refugees in the Greater Toronto Area • Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Toronto	Société Économique de l'Ontario (SEO) 273 Richmond St W Suite 100 M5V 1X1	416-596-0220	• Employment Related Services ○ CarriElles : Personalized employment support for Francophone or bilingual immigrant women. ○ CarriElles Health: for internationally trained health professionals, offering tailored support and targeted training. • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Toronto	Collège Boreal 60 Distillery Lane, Toronto, ON M5A 3C4	liaison@collegeboreal.ca 416-289-5130	• Employment Related Services • Information and Orientation • Language Training • Needs and Assets Assessment and Referrals • Support Services
York/Simcoe	Conseil scolaire catholique MonAvenir	Consult the weblink for city-specific contacts : Services d'accueil et d'intégration des personnes nouvellement arrivées - Csc MonAvenir	*Services for Settlement Workers in Schools clients only not the general public • Community Connections • Needs and Assets Assessment and Referral Services • Settlement Workers in Schools • Support Services

Northern Ontario

<u>City</u>	<u>SPO Name and Address</u>	<u>Contact Information</u>	<u>Programs</u>
Hearst to Cochrane	Le Groupe InnovaNor (Northeastern Ontario Settlement Services) Hearst site: 60, 9th Street P0L 1N0 Kapuskasing site: 75 Queen St P5N 1H5	Hearst Office - 705 372-1781, ext 112 Kapuskasing Office – 705 – 372-1781, ext 214	• Community connections • Information and orientation • Needs and Assets Assessment and Referrals • Support Services
North Bay	Collège Boréal 222 McIntyre St W, North Bay, ON P1B 2Y8 Some services delivered by Les Compagnons des francs loisirs	705-472-5547 admin@lescompagnons.org	<u>Collège Boreal:</u> • Information and Orientation • Needs and Assets Assessments and Referrals • Support Services <u>Les Compagnons des francs loisirs:</u> • Community Connections • Settlement Workers in Schools
Sudbury	Centre de santé communautaire du Grand Sudbury 19 Frood Rd P3C 4Y9	705-670-2166	• Community Connections • Information and Orientation • Needs and Assets Assessments and Referrals Support Services • Settlement Workers in Schools • Support Services
Sudbury	Collège Boréal Sudbury site 21 blvd Lasalle P3A 6B1	imm.sudbury@collegeboreal.ca	• Employment Related Services • Information and Orientation • Language Training • Needs and Assets Assessment and Referrals • Support Services
Sudbury	Société Économique de l'Ontario (SEO)	705-479-0116	• Employment Related Services

	19 Froid Rd P3C 4Y9		○ CarriElles : Personalized employment support for Francophone or bilingual immigrant women. ○ CarriElles Health: for internationally trained health professionals, offering tailored support and targeted training. • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Thunder Bay and Northwestern Ontario	Association des francophones du Nord-Ouest de l'Ontario (AFNOO) 234 Van Norman St P7A 4B8	Contact us : here 807-500-1885	• Community Connections • Employment Related Services • Information and Orientation • Needs and Assets Assessments and Referrals • Settlement Workers in Schools • Support Services
Timmins	Collège Boréal Timmins site 330 2nd Ave P4N 8A4	imm.timmins@collegeboreal.ca 705-268-3800	• Employment Related Services • Information and Orientation • Needs and Assets Assessment and Referrals • Support Services
Temiskaming	ACFO Témiskaming 59 Whitewood Avenue West New Liskeard P0J 1P0	705-647-6105 info@acfotem.org	• Community Connections • Employment Related Services • Information and Orientation • Needs Assessment and Referral Services • Support Services

Language Assessment Centers for French language assessments

In Ontario, there are 5 language assessment centers that can conduct French language assessments:

- [Achev Peel Halton Dufferin](#)

- [Achev York Durham Simcoe](#)
- [Greater Essex County District School Board Language Assessment & Resource Centre](#)
- [YMCA de la région de la capitale nationale](#)
- [YMCA of Greater Toronto](#)

Specialized programming

Below are a few specialized IRCC-funded francophone-focused projects that may be of interest to you.

1) [Pearson Airport – Centre Francophone du Grand Toronto](#)

The Centre Francophone du Grand Toronto (CFGT) provides services 7 days a week to ALL newcomers at the Pearson airport who arrive in terminals 1 and 3. They have a welcome kiosk where they distribute information to eligible clients, refer eligible clients of all linguistic backgrounds to Francophone and Anglophone settlement organizations and provide them with resources, and connect these clients with settlement organizations according to their city of destination across Canada (outside of Québec).

In particular, for French-speaking clients settling in Ontario, CFGT provides a warm referral to IRCC-funded Francophone settlement service providers in destination cities.

The hours of operation for Terminals 1 and 3 are as follows:

Terminal 1

Monday to Friday: 7:30 a.m. to 10:00 p.m.

Saturday and Sunday: 7:30 a.m. to 4:30 p.m.

Terminal 3

Monday to Friday: 8:30 a.m. to 10:00 p.m.

Saturday and Sunday: 11:00 a.m. to 6:00 p.m.

For more information, consult: [CFGT Pearson \(centrefranco.org\)](http://centrefranco.org)

You can also contact them here:

Phone #: 416-922-2672 poste 110

Email: infos@centrefranco.org

2) Adapted Language Training – College Boreal

[College Boreal](#) is delivering language training adapted to the needs of French-speaking newcomers settling in Francophone minority communities (FMCs), in support of the Francophone Integration Pathway. This online programming targets eligible French speaking or

allophone clients across Ontario in FMCs who cannot attend LINC or CLIC classes due to personal obligations or geographical constraints.

3) Welcoming Francophone Communities

The [Welcoming Francophone Communities \(WFC\) initiative](#) represents 24 areas across Canada that have been selected to welcome and support French-speaking newcomers in their new community. Funding is provided through the federal [Action Plans for Official Languages](#) and IRCC manages the WFC contribution agreements.

Ontario has 6 Welcoming Francophone Communities. To learn more, click on the links below:

- 1) [Sudbury](#)
- 2) [Hamilton](#)
- 3) [Hawkesbury](#)
- 4) [Corridor du Nord](#)
- 5) [London](#)
- 6) [Cornwall](#)

IRCC also has two web pages with more information:

- For an international audience - [Choose a welcoming community that offers services in French - Canada.ca](#)
- For the general public, community partners and the media - [Welcoming Francophone Communities initiative - Canada.ca](#)

Online Resources for French-speaking Newcomers

1) Orientation to Ontario / l'Ontario c'est chez moi



COSTI, in partnership with IRCC and the Government of Ontario, has created a website called [Orientation to Ontario/l'Ontario c'est chez moi](#) and a chatbot called [ArriveON](#) with resources, webinars and information about workshops delivered by providers across Ontario, in-person and virtually, and in multiple different languages. The information covers topics such as healthcare, education, housing, and more.

2) OCASI Resources

The Ontario Council of Agencies Serving Immigrants (OCASI) has created a website called [Settlement.org/Etablissement.org](#) with a variety of newcomer-focused resources, including "A Guide to your first two weeks in Ontario", available in [English](#) and in [French](#)

Premiers Jours

Le présent guide vous fournit toute l'information dont vous aurez besoin au cours de vos premières semaines en Ontario.

French-Language School Boards¹

There are [twelve French-language school boards in Ontario](#), with more than 470 French-language elementary and secondary schools. There is also the [Consortium Centre Jules-Léger](#), which operates a French-language provincial school and demonstration school for students who are deaf, blind, deafblind or who have severe learning difficulties.

Below is a list of French-language school boards in Ontario, including their contact information.

Conseil scolaire Viamonde	Toronto offices: 116 Cornelius Parkway Toronto, Ontario M6L 2K5 Tel: 416-614-0844 Fax: 416-397-2072 Toll-free: 1-888-583-5383	Welland offices: 1 Vanier Drive Welland, Ontario L3B 1A1 Tel: 905-732-4280 Fax: 905-732-1628		
Conseil scolaire catholique MonAvenir	commentaires@cscmonavenir.ca Toronto (head office): 110 Drewry Avenue Toronto, Ontario M2M 1C8 Tel: 416-397-6564 Fax: 416-397-6576 Toll-free: 1-800-274-3764	Hamilton office: 52 Pearl Street South Hamilton, Ontario L8P 3W8 Tel: 905-524-2503 Fax: 416-397-6576 Toll-free: 1-877-646-9091		

¹ Source: [French-language education | ontario.ca](https://french-language.education.ontario.ca)

Conseil scolaire catholique Providence	communications@CscProvidence.ca 7515 Forest Glade Drive Windsor, Ontario N8T 3P5 Tel: 519-948-9227 Fax: 519-948-1091			
Conseil scolaire catholique Franco-Nord	information@franco-nord.ca 681-C, Chippewa Street West North Bay, Ontario P1B 6G8 Tel: 705-472-1702 Fax: 705-474-3824			
Conseil scolaire catholique NOUVELON	info@nouvelon.ca 201 Jogues Street Sudbury, Ontario P3C 5L7 Tel: 705-673-5626 Fax: 705-669-1270 Toll-free: 1-800-259-5567			
Conseil scolaire catholique de district des Grandes Rivières	Timmins office: 896 Riverside Drive Timmins, Ontario P4N 3W2 Tel: 705-267-1421 Fax: 705-267-7247 Toll-free: 1-800-465-9984 cscdgr@cscdgr.education	New Liskeard office: 21 Armstrong Street P.O. Box 4030 New Liskeard, Ontario P0J 1P0 Tel: 705-647-7304 Fax: 705-647-8410 Toll-free: 1-800-461-3288	Kapuskasing Office: 1-10 Cité des jeunes Boulevard Kapuskasing, Ontario P5N 2K2 Tel: 705-335-6091 Toll free: 1-800-228-2021 Fax: (705) 335-8258	Hearst office: 30 10 th Street Hearst Ontario P0L 1N0 Tel: 705-362-4337 Toll free: 1-888-659-4337 Fax: 705-362-8093
Conseil scolaire de district catholique des Aurores boréales	info@cscdab.on.ca 180, avenue Park, suite 210 Thunder Bay, ON P7B 6J4 Tel: 807-344-2266 Fax: 807-344-3734 Toll-free: 1-800-367-0874			

Conseil scolaire public du Nord-Est de l'Ontario	information@cspne.ca North Bay (head office): 820 Lakeshore Drive C.P. 3600 North Bay, Ontario P1B 9T5 Tel: 705-472-3443 Fax: 705-472-5757 Toll-free: 1-888-591-5656	information@cspne.ca Timmins (regional office): 111 Wilson Avenue Timmins, Ontario P4N 2S8 Tel: 705-264-1119 Fax: 705-264-4037 Toll-free: 1-877-464-1119		
Conseil scolaire du Grand Nord	jason.marier@grandnord.ca 296 Van Horne Street Sudbury, Ontario P3B 1H9 Tel: 705-671-1533 Fax: 705-671-1720 Toll-free: 1-800-465-5993			
Conseil scolaire de district catholique de l'Est ontarien	courriel@csdceo.org 875 County Road 17 L'Orignal, Ontario K0B 1K0 Tel: 613-675-4691 Fax: 613-675-2921 Toll-free: 1-800-204-4098			
Conseil des écoles catholiques du Centre-Est	accueil@ecolecatholique.ca 4000 Labelle Street Ottawa, Ontario K1J 1A1 Tel: 613-744-2555 Fax: 613-746-3081 Toll-free: 1-888-230-5131			

Conseil des écoles publiques de l'Est de l'Ontario (CEPEO)	2445 St-Laurent Boulevard Ottawa, Ontario K1G 6C3 Tel: 613-742-8960 Fax: 613-747-3810 Toll-free: 1-888-332-3736			
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Other Francophone Services in Ontario

Under Ontario's [French Language Services Act](#), there are [designated areas](#) where ministries must provide services in French. Some agencies that provide services on behalf of Ontario ministries also provide these services in French (i.e. hospitals, children's aid societies, community agencies). These agencies have "partial designation".

There are more than [250 designated agencies](#) who provide services in French across Ontario.